

Terms & Conditions

Last updated: 31.05.2026

These Terms & Conditions (“Terms”) apply to [Pangolin Gallery LLC](#) (ID: 405853027), operating as “Pangolin Gallery” (“we”, “our”, “us”). By accessing or using this website and purchasing artworks, you agree to be bound by these Terms.

1. Eligibility

- Collectors must be of legal age to enter into contracts in their country of residence. (Suggested: 18+; please confirm)
- By making a purchase, you represent that you have full legal capacity to enter into this agreement.

2. Artwork Authenticity & Edition

- All artworks sold are either one-of-a-kind or limited editions, as clearly indicated on the website.
- One-of-a-kind artworks are unique and singular; no copies exist.
- Limited edition artworks (for example, photography) are produced in restricted numbers, explicitly stated for each piece on the website.
- Each limited edition artwork will have its edition number marked on the back and will be signed by the artist or photographer.
- Each artwork, whether unique or limited edition, will be accompanied by a Certificate of Authenticity issued by the artist and/or the gallery, confirming provenance and authenticity.
- Where required by law, artworks may be accompanied by an official export permit issued by the Ministry of Culture of Georgia, authorizing the lawful transportation of the artwork across national borders.
- Purchase of an artwork does not transfer copyright or reproduction rights, unless explicitly stated.

3. Orders and Payment

Accepted currencies: USD, EUR, GEL, USDT

- Payment methods:
- Fiat via [keepz.me](#)
- Cryptocurrency via [CityPay.io](#)
- All purchases require full payment before the artwork is shipped. Shipment occurs only after payment confirmation.
- Orders are considered final once payment is confirmed.
- Deposits, partial payments, or pre-orders are not accepted unless explicitly agreed in writing.
- All transaction fees charged by payment providers are non-refundable.

4. Shipping & Delivery

- Shipments are handled by [Boxette Georgia](#).
- Delivery is subject to the carrier’s operational procedures and terms.

- Responsibility for the artwork transfers to the buyer upon handover to the logistics provider.
- While we assist with claims for damaged or lost items, Pangolin Gallery is not responsible for carrier practices beyond what is stated in the Shipping & Delivery Policy.
- The carrier's applicable terms and procedures may apply. You acknowledge that Pangolin Gallery is not responsible for the carrier's delivery practices or liability beyond what is stated in this policy.

5. Returns & Refunds

- All sales are final, except as specified in our Return & Refund Policy.
- The Return & Refund Policy is incorporated into these Terms by reference.

6. Intellectual Property

- All images, text, and content on this website are the intellectual property of Pangolin Gallery and may not be reproduced without express permission.
- Purchase of an artwork does not grant any rights to copy, reproduce, or commercialize the image or concept of the artwork unless otherwise stated.

7. Liability

- Pangolin Gallery is not liable for indirect, incidental, or consequential damages arising from the use of this website or the purchase of artworks.
- We are only liable for damages directly caused by our negligence, subject to applicable law.

8. Governing Law & Dispute Resolution

- These Terms are governed by the laws of Georgia.
- Any disputes arising from purchases will be first attempted to be resolved through good-faith mediation, and if unresolved, through the courts of Georgia.

9. Integration of Other Policies

By purchasing from Pangolin Gallery, you acknowledge that the following policies are incorporated by reference:

- Privacy Policy (including cookies)
- Return & Refund Policy
- Shipping & Delivery Policy

Collectively, these documents govern your use of the website and purchases made.

10. Changes to Terms

We may update these Terms from time to time. The updated version will be posted on this page with a revised "Last updated" date.

11. Contact

For questions regarding these Terms:

Pangolin Gallery LLC (ID: 405853027)

Operating as “Pangolin Gallery”

art@pangolingallery.ge

Country: Georgia

By placing an order, you acknowledge that:

1. Your purchase is subject to these Terms & Conditions.
2. Shipments will be handled by a third-party logistics provider, with responsibility transferring upon dispatch.
3. The carrier’s own procedures may apply, and Pangolin Gallery is not liable beyond what is stated in this document.
4. Each artwork is accompanied by a Ministry of Culture certificate confirming authenticity.