

## **Privacy Policy**

Last updated: 31.05.2026

This Privacy Policy applies to Pangolin Gallery LLC (ID: 405853027), operating as “Pangolin Gallery” (“we”, “our”, “us”).

We are committed to respecting and protecting your personal data. This policy outlines how we collect, use, and safeguard information when you access our website or engage with our services.

### **1. Information We Collect**

We may collect and process the following categories of personal data:

Information you provide directly:

- full name
- email address
- phone number
- billing and shipping details
- correspondence submitted through forms or email

Transaction-related information:

- payment status and transaction references
- cryptocurrency wallet address (where applicable)

We do not store full payment card details.

Automatically collected data:

- IP address
- browser type and device information
- website usage data (via cookies and analytics tools)

### **2. How We Collect Information**

We collect personal data when you:

- make a purchase
- contact us via forms or email
- subscribe to updates or newsletters
- browse or interact with our website

Certain technical data is collected automatically through cookies and similar technologies.

### **3. Purpose of Data Processing**

We use your information for the following purposes:

- to process and fulfill orders
- to communicate with you regarding purchases or inquiries
- to provide customer support
- to improve our website and user experience

- to ensure security and prevent fraudulent activity
- to comply with legal and regulatory obligations

#### **4. Payment Processing**

Payments are handled by independent third-party providers:

- [keepz.me](#) (fiat payments)
- [CityPay.io](#) (cryptocurrency payments)

These providers process payment data within their own systems. We do not store or have access to full payment credentials.

Cryptocurrency transactions are processed on decentralized networks and may involve publicly visible wallet addresses.

#### **5. Sharing of Information**

We do not sell or rent your personal data.

We may share your information only where necessary with:

- payment processing providers
- shipping and logistics partners, including [Boxette Georgia](#)
- website hosting and technical service providers
- legal authorities, where required by law

All such sharing is limited to what is necessary for service delivery or legal compliance.

#### **6. International Data Transfers**

Depending on the services used (such as payment processing or hosting), your data may be transferred and processed outside your country of residence.

We take reasonable steps to ensure that such transfers are handled securely and in accordance with applicable data protection standards.

#### **7. Data Retention**

We retain personal data only for as long as necessary to:

- fulfill the purposes outlined in this policy
- comply with legal, tax, and accounting obligations
- resolve disputes and enforce agreements

#### **8. Cookies and Tracking Technologies**

We use cookies and similar technologies to ensure proper website functionality and to enhance the user experience.

Cookies may be used to:

- remember user preferences
- analyze website traffic and usage patterns
- support essential website functionality

Some cookies may be placed by third-party services integrated into our website, including analytics or payment-related tools such as [keepz.me](https://keepz.me) and [CityPay.io](https://CityPay.io).

You can control or disable cookies through your browser settings. Please note that disabling certain cookies may affect the functionality of the website.

## **9. Data Security**

We implement appropriate technical and organizational measures to protect your personal data, including:

- secure (SSL) connections
- use of trusted third-party service providers
- restricted access to personal data

However, no method of transmission over the internet is entirely secure.

## **10. Your Rights**

Depending on applicable law, you may have the right to:

- request access to your personal data
- request correction or deletion
- object to or restrict certain processing
- withdraw consent where applicable

To exercise your rights, please contact us using the details below.

## **11. Third-Party Services**

Our website may rely on independent third-party services for payment processing, logistics, and technical infrastructure.

By using our website, you acknowledge that certain data processing activities are carried out by these external providers within their respective systems.

## **12. Changes to This Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements.

The updated version will be posted on this page with a revised “Last updated” date.

### **13. Contact**

For any questions or requests regarding this Privacy Policy or your personal data:

Pangolin Gallery LLC (ID: 405853027)

Operating as “Pangolin Gallery”

art@pangolingallery.ge

Country: Georgia

By accessing or using our website, you acknowledge that you have read and accepted this Privacy Policy and understand that certain services, including payment processing and logistics, are performed by independent third-party providers.